



Terms and Conditions

By using our Services, you acknowledge that you have read, understood, and agreed to these Terms of Service.

1. Introduction

Welcome to Ama Laundromat and Cleaning Services ("we," "us," or "our"). By accessing and using our services, you agree to comply with and be bound by these Terms of Service. Please read these terms carefully before using our services.

2. Services Offered

Ama Laundromat and Cleaning Services specializes in laundry services, dry cleaning, and general cleaning services. These Services are provided to you based on the terms and conditions outlined in this agreement.

3. Service Description

Our Services are designed to assist you in maintaining your laundry and cleaning needs. We offer various packages for washing, drying, ironing, dry cleaning, and general cleaning, depending on your requirements.

4. Client Responsibilities

To receive our Services, you must provide accurate and complete information about your laundry and cleaning needs. You are responsible for counting your laundry items upon delivery and notifying us of any special requirements or preferences.

5. Payment and Billing

Payment for our Services may be made upfront or during Collection. Payment details will be outlined on your invoice. We accept payments via cash and card for amounts over R50.00.

6. Refunds and Cancellations

We have a strict no-refund policy. Cancellations of our services must be requested as soon as possible before the scheduled service date.

7. Privacy and Data Security

Privacy Policy

At Ama Laundromat and Cleaning Services, we respect your privacy and do not share your personal information, such as name and contact details, with third parties.

Data Retention

We retain your personal data for as long as necessary to fulfill the purposes for which it was collected.

Your Choices

You have the right to access, correct, or delete your personal information. To exercise these rights or if you have any questions about our Privacy Policy, please contact us.

8. Disclaimer of Liability

While we strive to provide the best possible service, we cannot guarantee specific results. You acknowledge and agree that you use our Services at your own risk.

9. Termination

We reserve the right to terminate our Services to you if you violate these terms or engage in inappropriate behavior.

10. Amendments

We may update these Terms of Service from time to time. Any changes will be communicated to you, and you are responsible for reviewing and accepting the updated terms.

11. Contact Information

For any questions or concerns about these terms, please contact us:

- **Address** Shop 40, Beside the old Post office, The Mall @ Scottsville, 50/60 Alan Paton Ave, Scottsville, Pietermaritzburg, 3201
- **Phone Number:** 064 553 5568
- **Email:** info@amalaundromat.co.za

12. Governing Law

These terms are governed by the laws of South Africa. Any disputes arising from or related to these terms shall be subject to the exclusive jurisdiction of the South African courts.